

Fabulous, functional, forever.

# CLEANING AND CARE GUIDE



Intertek

www.tierflooring.com

#### **CLEANING & CARE GUIDE**





TIER<sup>™</sup> indoor flooring is designed to make your life easier while making your home even more beautiful. It can last for years to come with minimal upkeep.

TIER<sup>™</sup> has a non-porous top wear layer which makes your flooring moisture resilient. The tight interlocking click system used to install TIER<sup>™</sup> not only creates a seamless finish, but also prevents fluids from seeping through and becoming trapped beneath the flooring. In turn, this makes TIER<sup>™</sup> naturally hypoallergenic by preventing the spread or breeding of moisture-based microorganisms. Its revolutionary CarbideCore centre provides maximum stability and durability, further enhancing its long-term functionality.

Protect the integrity of your TIER<sup>™</sup> indoor flooring with basic care measures. Use the common household items listed below and follow the list of Dos' and Do Nots' to help preserve the look and performance of your TIER<sup>™</sup> indoor flooring. Feel free to contact a TIER<sup>™</sup> professional at any time for questions regarding TIER<sup>™</sup>.

#### WHAT YOU WILL NEED







Broom and dust-pan



Mop or cloth and soapy water



## Easy DOs' and DO NOTs'

Consider the following to maximise the performance and appearance of your TIER<sup>™</sup> flooring:

## DOs'

- Do sweep or vacuum regularly to avoid having loose debris ground into your floors.
- Do keep your furniture on felt pads to avoid scratches if they're moved across the floor. Even scratch resistant materials like TIER<sup>™</sup> can be damaged by heavy objects.
- Do consider all materials that you put on top of your TIER<sup>™</sup> products. Even temporary materials, such as plywood for moving in furniture, has the potential to scuff and scratch.
- Do use a soft cloth or a nylon bristle brush to get stains off your TIER<sup>™</sup> floors. Use a small amount of regular dish soap on extra stubborn spots.
- Do factor in traffic. Areas of high foot traffic are naturally more prone to wear over time. Protect your TIER<sup>™</sup> flooring by keeping these areas clear of dirt and debris.
- Do avoid using sharp objects directly onto the floor, which may damage your TIER<sup>™</sup> flooring.
- Do sit back and relax knowing you've chosen the best engineered SPC flooring on the market.

### DO NOTs'

- Do not trust that furniture on rollers won't scuff your floor, the rollers need to be kept free of debris. Take care in moving all furniture over TIER<sup>™</sup> flooring. Carry rather than drag.
- Do not leave spills. Wipe up liquids and sweep away debris as soon as possible to keep TIER<sup>™</sup> looking good. Take flooding seriously as severe flooding can cause water damage. In the event of a flood, the surface beneath your TIER<sup>™</sup> flooring may need to be thoroughly dried and your TIER<sup>™</sup> floorboards may need to be reinstalled.
- Do not use a knife or an abrasive cleaner to scrape away tough dirt spots. The top wear layer of TIER<sup>™</sup> could be damaged.
- Do not polish or wax. These and other cleaning chemicals are unnecessary and potentially harmful to top layer of your TIER<sup>™</sup> flooring.
- Do not hesitate to contact a TIER<sup>™</sup> professional for specific questions or concerns.

